

Equipment to support your daily living

Information for Patients

Many people with neurological conditions find that the right equipment can make daily activities safer, easier and more comfortable.

Equipment we can provide:

Depending on your needs, equipment to support your mobility, safety or independence at home can be offered. This might include things like walking aids, small adaptations or basic seating equipment.

More specialist equipment may require a more specific assessment.

Equipment we cannot provide:

There are some items that our service cannot provide such as adapted cutlery, kettle tippers or outdoor walking aids.

Larger adaptations such as stairs lifts, ramps or bathroom modifications would require a referral to another service. Your clinician can help with this if it is appropriate for you.

Safety and maintenance checks:

If you use any equipment to help you with your everyday tasks, it is important to check it regularly to make sure it remains safe and in good working order.

- Look out for anything that seems broken, cracked, loose or unstable and make sure all parts feel secure.
- If the equipment is powered (battery or mains electricity), check that the controls respond as they normally would. Pay particular attention to any change in how stable or supportive the equipment feels.
- Check the ferrules (rubber ends) on your walking stick or rollator frame regularly to make sure they still have grip.

If something doesn't feel right with something our service has provided you:

If you notice something is wrong with equipment we have issued to you, you can contact the equipment supplier directly. Please note, only contact the supplier if the equipment has a yellow 'Mediequip' sticker on it.

Medequip – call 01603 511124 (Mon to Sat 0800-1800).

If your needs have changed and the equipment we have provided no longer meets your needs. Please contact our team.

If you no longer need the equipment:

Please contact Medequip directly on 01603 511124 to arrange collection.

Please note, only contact the supplier if the equipment has a yellow 'Mediequip' sticker on it. If your equipment does not have a 'Mediequip' sticker on it, you will have to arrange recycling or disposal.

How do I contact the Community Neurology team?

Email: NEUROLOGYSERVICES@ecchcic.nhs.uk

Phone: 01493 809977 (Monday – Sunday 0700 – 2000)



If you would like this leaflet in large print, audio, Braille or in a different language, please contact us on **01502 445447**.

Jei šios publikacijos kopija noretumete gauti savo kalba prašome susisiekti su telefono numeriu: **01502 445447**.

Jezeli chcieliby Państwo otrzymać niniejszą publikację w tłumaczeniu na język polski, prosimy o kontakt z pod numerem telefonu: **01502 445447**.

Pokud byste chteli kopi této publikace ve Vašem jazyce, prosím kontaktujte ovou na telefonním čísle **01502 445447**.

Bu yayinin kendi dilinizde bir nüshasını isterseniz, lütfen **01502 445447** nolu telefondan ile temasa geçiniz.

Se pretender uma cópia desta publicação no seu idioma, por favor contacte no número **01502 445447**.